

Fibre to the Building (FTTB)

Need help? Contact our Technical Support Team
We're here 8am-8pm (AEST), 7 days a week.

- Email us: info@southernphone.net.au
- Online chat by visiting: southernphone.com.au
- Frequently asked questions: southernphone.com.au/help
- Call our Australian Call Centre 13 14 64



How to connect to your nbn™ service.

Set-up your new modem and get connected.

Welcome to the nbn network with Southern Phone.

Here's your quick starter guide, with everything you need to know to set-up your modem and get started on the nbn network.

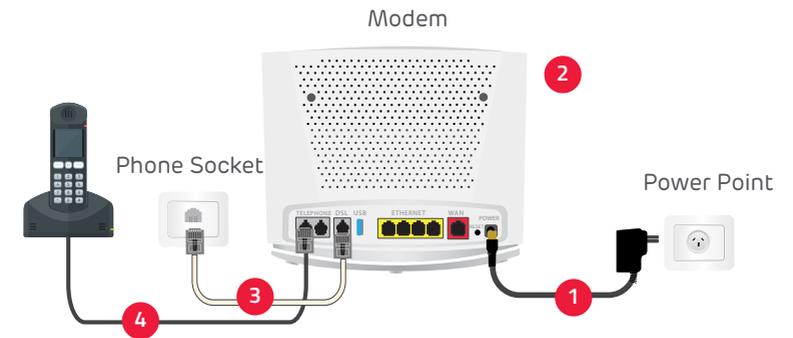


First, check what's in the box.

Check you have each of these ready:

- ✓ Modem
- ✓ Modem power cord
- ✓ White ethernet cable with red connectors
- ✓ White telephone cable

Once your **nbn** connection is confirmed, we'll send you an email letting you know it's time to complete the set-up of your modem.



Now it's time to connect your modem.



Step 1

Connect the modem power cord into the back of the modem and into your power point. Turn the power on at the power point.



Step 2

Push the on/off button on the side of the modem.



Step 3

Connect one end of the white telephone cable to the grey DSL port on the back of your modem. Connect the other end to your phone socket.

Note: **nbn** tends to activate one phone line within a property, so you may need to try several before you find the correct one. You'll know you've found the right one when the internet light is green, this can take 2-3 minutes.



Step 4

Connect your home phone to the port labelled Telephone 1 on the back of your modem.

You'll only be able to connect your phone if your plan includes an **nbn** home phone service.



Step 5

Time to get connected.

To connect a WiFi device, you'll need the **WiFi Network Name** and the **WiFi Password** that is on the base of your modem.