Southern Phone Guide to setting up your modem
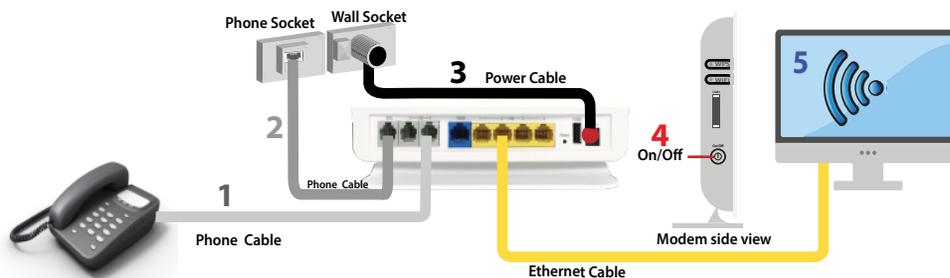
nbn Fibre to the Node

Your nbn service is connected via a nbn exchange. From there it connects to your home using the existing copper cabling.

Important

The NetComm modem router has been pre-configured with your details, it will connect without requiring any additional settings.

Once you have connected your modem, and you are connecting your device(s), you will be prompted to enter your **WiFi password.** Your WiFi password is on the label on the back of your modem and on a card in the package you received your modem in.

nbn Fibre to the Node

Phone Socket   Wall Socket
3 Power Cable
2
Phone Cable
1
Phone Cable
4 On/Off
Modem side view
Ethernet Cable
5

1 Connect your home phone, into the back of the modem **Tel 1 Port**. You can only connect your phone if your plan includes a nbn phone service.

2 Take the grey phone line out of the box and plug it into your phone socket and the other end into the **DSL port**.

3 Connect the power cord supplied, into the back of the modem and into your wall socket.

4 Turn on the power on the wall socket and push in the On/Off button on the side of the modem, the power light on your modem will go green.

5 Connect your devices via WiFi using the password* in your letter. The modems WiFi symbol light will go green when connected. Alternatively you can connect your device using an ethernet cable from your device to the **Yellow Lan Port** in the back of the modem.

Technical support is available:

Online chat by visiting: **southernphone.com.au**
Email: **info@southernphone.net.au**
Go to frequently asked questions: **southernphone.com.au/faq**
Call: **1314 64**